



NISSAN NORTH AMERICA, INC.

Consumer Affairs
P.O. Box 685003
Franklin, TN 37068-5003
Telephone: 1-800-647-7261

September 2, 2014

Edwin Daleccio
4333 PLACID PL
CLERMONT, FL 34714 6523

Re: 2014 Infiniti Q50
JN1BV7AP5EM673304

Dear Sir or Madam:

We sincerely appreciate you taking the time to contact Nissan regarding your situation. As a company interested in winning lifelong customers, Nissan apologizes for any inconvenience you may have experienced.

Nissan carefully considered your request during a review of all available facts pertaining to your situation. Based on the vehicle repair history, Nissan offers to replace your vehicle.

In order to coordinate the replacement of your vehicle, Nissan needs to know the particular facts pertaining to your ownership and intentions regarding the vehicle. Please complete and return the following documents to me at your convenience, as they will be needed to make a detailed offer:

- A legible copy of the vehicle's current registration
- A copy of the lease agreement for the vehicle

Please return the requested information to me via fax at 615-984-5839. We anticipate completing the repurchase within 2 to 4 weeks from the time we receive your signed repurchase agreement.

If you do not wish to proceed with a replacement, Nissan offers optional repurchase or settlement. If you would like the repurchase, we will need all documents listed above. If your vehicle has been repaired and you would like to keep it, Nissan will provide you with a check for **\$5,000.00** instead of the lemon law buyback. This means that you will retain ownership of the vehicle. In exchange for this check, you will sign a Confidential Settlement Agreement and Release of Nissan North America, Inc., all Nissan entities, dealers and suppliers, though all warranties will remain in effect.

If you have any questions you are welcome to call me at 615-725-7278. I am generally in the office Monday-Friday 7 a.m. - 4p.m. CST.

Sincerely,

A handwritten signature in black ink, appearing to read "Amanda Johnson", with a long, sweeping flourish at the end.

Amanda Johnson
Arbitration Specialist
Dispute Resolution Programs
Nissan North America, Inc.

Please return this page as a cover page along with the requested documents and information to 615-984-5839.